

NORTEK GLOBAL HVAC

ONE YEAR LIMITED PARTS WARRANTY For Commercial Use

Warranty effective for equipment manufactured after January 1, 2017.

STANDARD ONE YEAR LIMITED PARTS WARRANTY:

Nortek Global HVAC extends a Standard Limited Warranty on the parts of commercial equipment for a period of one year from the original purchase date.

FOUR YEAR ADDITIONAL COMPRESSOR WARRANTY:

If the compressor fails due to a defect in material or workmanship within the first five years from the date of original purchase, a replacement part will be provided free of charge except for the freight costs which are the owner's responsibility. **Nortek Global HVAC** will not pay for parts purchased in the field from other than a **Nortek Global HVAC** distributor. **The owner is responsible for all labor and refrigerant charges.** Replacement compressors are warranted only for the balance of the original warranty period.

Additional Heat Exchanger Parts Coverage for Gas Furnaces (Warranty in effect at the time of purchase)

Gas: High Efficiency Gas/Electric Rooftop Heat Exchangers - 10 year limited warranty.

Conditions and Exclusions

The Limited Warranty only applies if the following conditions are met:

1. The air conditioner/heat pump/furnace/air handler and/or accessories must be installed by a licensed or otherwise qualified dealer or contractor.
2. The air conditioner/heat pump/furnace/air handler and/or accessories must be installed in accordance with **Nortek Global HVAC's** installation instructions and in compliance with local codes. Improper installation may endanger the occupants of the dwelling.
3. The air conditioner/heat pump/furnace/air handler and/or accessories must be operated in accordance with **Nortek Global HVAC's** operating instructions provided with each unit. The product must not be misused.
4. The air conditioner/heat pump/furnace/air handler and/or accessories' rating plate must not be removed or defaced.
5. Proof must be supplied that the equipment has been properly maintained over the life of the warranty, i.e., a minimum of once-a-year maintenance.
6. The units must be installed and located in the continental United States or Canada.
7. This warranty is limited and does not apply to units that are installed in corrosive environments such as salt air.
8. Equipment ordered over the internet, other than from manufacturer, is not covered.
9. Failure and replacement caused by contamination from bacteria are excluded from warranty coverage (i.e. dirty sock syndrome). Consequential or other damage(s) caused by rust, brownouts, blackouts, oxidation, corrosion, water, water condition, freezing, fire, other abnormal environmental conditions or other natural acts are excluded from warranty coverage. Premature failure due to the use of inferior building materials such as high sulfur content dry wall, corrosive conditions caused by location, moisture, green slime, etc. are also excluded from warranty coverage.
10. All equipment requires annual maintenance performed by your servicing dealer or an authorized service technician. Filter changes and/or cleaning filters can be performed by you. You or your servicing dealer may be required to submit proof of annual maintenance, including invoices for materials and or labor charges associated with the annual maintenance. Lack of annual maintenance or failure to provide proof of proper annual maintenance may result in denial of claims under your warranty. You will be responsible for payments of denied claims due to lack of annual maintenance. **Nortek Global HVAC** is not responsible for normal maintenance or service or for problems caused by improper installation, application, or operation of the equipment. We recommend semi-annual preventive maintenance inspections on the entire unit and/or accessories by a licensed or otherwise qualified dealer, service technician, or contractor.
11. Failures to equipment or compressors due to incorrect refrigerants used outside of manufacturer's recommendations or failures due to the improper use of metering devices (i.e. thermal expansion valves) are excluded from warranty coverage.
12. Electricity or fuel costs, or increases in electricity or fuel costs from any reason whatsoever, including additional or unusual use of supplemental electric heat.
13. Any cost to replace, refill or dispose of refrigerant, including the cost of refrigerant.
14. Equipment must be installed per Nortek Global HVAC's installation instructions. Unauthorized equipment modifications including but not limited to changes in mechanical design, electrical design, airflow design, or refrigerant flow, voids manufacturer's warranty.
15. **This warranty does not constitute a performance warranty and does not extend to the future performance of goods. It is expressly contemplated by the warranty that any part of the product may contain a defect in material or workmanship, and that any part of the product may fail during the warranty period. The buyer's sole remedy under the warranty is limited to a replacement part in the event a part fails due to a defect in material or workmanship.**
16. Warranty claims must be filed by distributor within 90 days of equipment service date.

Nortek Global HVAC is not responsible for normal maintenance or service or for problems caused by improper installation, application, or operation of the air conditioner/heat pump/furnace/air handler and/or accessories. It is recommended that an annual preventive maintenance inspection be performed on the entire air conditioner/heat pump/furnace/air handler and/or accessories by a licensed or otherwise qualified dealer, service technician, or contractor. Improper maintenance may endanger the occupants of the dwelling.



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This warranty gives specific legal rights, and you may also have other rights which may vary from state to state.

THERE ARE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, EXCEPT AS SET FORTH ABOVE.

The foregoing warranty is exclusive and in lieu of any other warranties, express or implied, including any warranty of merchantability and any warranty of fitness for a particular purpose, and shall constitute the buyer's sole remedy and Nortek Global HVAC's sole liability for the product or any parts of the product. All implied warranties of merchantability and all implied warranties of fitness for a particular purpose relating to the product or any parts of the product are hereby disclaimed. Under no circumstances shall Nortek Global HVAC be liable for incidental or consequential damages resulting from breach of any express warranty.

Instructions to the Owner for Service

To obtain warranty service, you are required to show the servicer a bill of sale of the appliance or other evidence of purchase to establish the original date of purchase and proof of ownership.

If you suspect a defect in your air conditioner/heat pump/furnace/air handler and/or accessories or are in need of service, please contact the installer of the unit to obtain assistance. If unsuccessful, please contact a **Nortek Global HVAC** dealer or **Nortek Global HVAC** distributor in your area. If unable to obtain local assistance, please write or call:

Nortek Global HVAC, LLC
1-800-422-4328
Warranty Department
8000 Phoenix Parkway
O'Fallon, MO 63368
www.nortekhvac.com

Collect Calls will not be accepted.

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